

Massachusetts eHealth Collaborative
Quality Measurement and Evaluation Workgroup
Overview

Charter
Identify appropriate metrics for monitoring impact of the technology on quality and cost and insure that these measures will be available for tracking.
Key Deliverables
<ul style="list-style-type: none">▪ Metrics that will be used to monitor impact on quality and cost of care▪ Metrics that will measure impact of technology on office efficiency/ productivity▪ Satisfaction measures▪ Implementation evaluation and feedback for enhancement process